

Welcome to RSL Club Southports'  
**YOUR CLUB, YOUR REWARDS**, a program designed to recognise and reward our members for their loyalty and continued patronage. The more points you earn on your membership card, the higher the level of member benefits you may receive.

## *Frequently Asked Questions*

### **How do I earn points?**

Simply swipe your card each time you enter the venue and also use your membership card every time you make a purchase in our food and beverage outlets. Insert your card into our gaming machines to also earn points \*Points cannot be earned through TAB, show ticket or raffles purchases.

### **How do I redeem my points?**

Your earned points can be used to pay for food, beverages, bingo and other goods in the club. To redeem your points, you must show valid identification. Value 100 points = \$1. Minimum redemption amount is 500 points (\$5).

### **How do I know which level I am currently on?**

Simply ask our cashier or insert your card into any of our gaming machines and a letter will appear after your name. This is the first letter of the level you are currently in.

### **How do I move up levels?**

On the 8th of each month your points will be reviewed and if you qualify for a higher tier, you will be moved into that level accordingly.

### **Can I go down a level?**

Points will be reviewed every six months (8th January; 8th July) and levels will be adjusted accordingly.

### **Do my points expire?**

Points will expire twelve (12) months from the date of accrual.

*Welcome to the membership  
program designed  
for your benefit*



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*Gamble Responsibly. Bet with your head, not over it!*



# MEMBER BENEFITS

	BRONZE	SILVER	GOLD	PLATINUM	DIAMOND
Member Reward Points Required (per tier/per 6 mths)	<14,999	15,000	30,000	60,000	105,000
Monthly Average Points Required		2,500	5,000	10,000	17,500
Redeem Points for Cash	●	●	●	●	●
Purchase Food & Beverage with Points	●	●	●	●	●
Free Tea & Coffee	MACHINE	MACHINE	CAFE	CAFE	CAFE
Free Soft Drink & Biscuits in Gaming Lounge	●	●	●	●	●
Food & Beverage Discount	MEMBER	20%	30%	40%	50%
Daily Bonus Prize (1 swipe per day)	5pts	125pts	250pts	500pts	1,000pts
Birthday Rewards	WEEKLY DRAW	5,000pts	10,000pts	15,000pts	20,000pts
\$1 spent on Food, Beverage, Keno & Bottle Shop = 2 points	●	●	●	●	●
\$1 spent on Bingo = 3 points	●	●	●	●	●
\$10 Gaming Turnover = 2 points	●	●	●	●	●
Additional Offers As Determined		●	●	●	●
Function Room Hire Discount *Catered Functions		10%	30%	60%	FREE
Function Food & Beverage Discount			5%	10%	15%
Invitation to Annual VIP party			●	●	●
Free Gaming Snacks *one menu item per member per day				●	●
Complimentary Car Transfer *to and from club once per day				●	●

\* Benefits & rewards are monitored on a regular basis & Management reserves the right to review a membership status if deemed necessary.  
 \* Conditions Apply. Subject to Change

## Other Information

1 point = 1 cent. eg 500 points = \$5.00

Bonus points through visitation or promotional prize winnings are not included in the points earned tally and therefore do not contribute to determining the member tier level.

Membership and reward points are not transferable.

Suspended, excluded, banned or unfinancial members forfeit accrued points.

A full list of terms and conditions are available from reception upon request.

## What's On Weekly

Please refer to our club quarterly publication, club mobile app or [www.rslclubsouthport.com.au](http://www.rslclubsouthport.com.au) for more information.

	M	T	W	T	F	S	S
Gaming Promotions	✓	✓	✓	✓	✓	✓	
Members Draw							✓
Bronze Members Birthday Draw			✓				
Bingo	✓	✓	✓	✓	✓	✓	✓
Raffles	✓	✓	✓	✓	✓	✓	
Trivia	✓						
Free Live Music Palm Lounge	✓				✓	✓	✓
Seniors Day	✓						
Tribute Shows	check website for dates & times						
Meal Specials	✓	✓	✓	✓	✓	✓	✓

## Is gambling a problem for you?

Gambling Help counselling service (1800 858 858) is a free, confidential telephone help service which operates 24 hours a day, 7 days a week. Counselling may include help with addictions, relationships and financial counselling for people with gambling-related problems and their families

## Can I opt out of the Program?

You can opt out of the rewards program at any time by notifying the General Manager in writing.