

# boardinsider



## HOT OFF THE PRESS

Hello members, this is the first of what we hope will be frequent Information Bulletins from the Board to Club members and staff. The Board felt that we were not engaging with members sufficiently and information of interest was not reaching you so we hope that these Bulletins will better keep you informed.

## BUSINESS PROGRESS - FIRST HALF 2018

We are all aware from the media that although the Commonwealth Games were a great success from a sporting perspective, they nevertheless had a disastrous effect on business and the Memorial Club was not exempt. The poor business performance extended into June and the Board was forced to review the budget for the year. The Club had originally forecast a budgeted profit in excess of \$750,000 and following the review we now expect a profit of more than \$200,000 a significant financial hit for which the Games is clearly to blame. However in the last four months the Club has been trading well.

Over the last 2 months all existing Gaming Machines have had both hardware and software upgrades to allow them to take all Australian currency notes from \$5 through to the new \$50 note. This was a necessary upgrade to offer the latest facilities for our members and guests.

Mr Luis Nheu of BSPN Architectural Company attended the August Board meeting to deliver a proposal for the gradual upgrade of the Club in line with a Master Plan. The time frame for the implementation of the Plan would be dictated by the Club's financial position but it would take at least 5 years. The Board approved the initial development of the Plan and consultation with Club members will occur as the matter progresses. We are all quite excited about renewing the look of the Club and although there have been constant improvements and maintenance to the Club, there has been no major structural upgrade for over 20 years.

The Office of Liquor and Gaming Regulations (OLGR) required us to screen off the sight of all gaming machines so that they could not be seen from the street. A number of options were considered from screens to new walls and doorways but most were cost prohibitive especially as the screens for example, could not be guaranteed to meet the OLRG stringent requirements. We therefore opted for the frosting of the windows and doors that gave views of the machines and sought to break the bleakness of frosting with the Rising Sun Badge and the Flanders Poppy incorporated into the frosting. The future process for meeting the OLGR requirements will be taken into consideration in the development of the Master Plan.

## BOARD APPOINTMENTS

You will be aware from the change of Board photographs that we have new additions to the Board. Both the previous Vice President Ian Ruxton and Treasurer Eddy Sarroff resigned and the Board appointed Peter Boyd to the position of Vice President. This however created a vacancy in the position of Secretary and Lawrie Pollard was appointed to that position. Mr Robert Knight was subsequently appointed to the Board as Treasurer. Robert has extensive experience in the financial sector having qualified as an accountant and he presently is Chairman of two Bendigo Bank Boards. Lawrie's appointment as Secretary then created a vacancy in his elected Director position and Mr Trevor Bock was appointed to that position. Trevor has extensive experience in the consulting industry particularly in the field of aviation where he has held a pilot's licence and he is a former member of the RAAF Reserve. All these appointments will be required to stand for election at the 2019 AGM.



**ROBERT KNIGHT**



**TREVOR BOCK**



# SHOWROOM EVENTS

Many of you will by now have enjoyed a "Show" in the auditorium with our new wonderful state of the art sound system. Our Marketing Team has been working hard on promoting, what is arguably now, the best sound on the Gold Coast. A number of recent shows have seen crowds between 800 and 1000 attend which is a wonderful result and the comments from attendees and the band members alike have all been exuberant in their praise of the system. If you have not yet enjoyed the sound then do yourself a favour and find a show which you would enjoy, come in for dinner and go and enjoy a great sound experience.



**THE EAGLES BAND**  
Jul-18



**BILLY JOEL EXPERIENCE**  
Aug-18



**ABBALIVE**  
Sep-18

## BINGO

Many of you are keen bingo players and it continues to be not only great fun for those playing but also a good business concept for the Club. We now have the second largest Bingo games in Queensland and the largest in South East Queensland. The recent Bingo jackpots have been good for members and the Club's business model alike.



## SECOND GOLD COAST CASINO

You would all be aware of the continuing media speculation regarding a second Gold Coast Casino driven by some irresponsible individuals and generated by self-interest. Paul Burton, our General Manager, is in regular contact with the State Government Member for Southport Mr Rob Molhoek and despite the media hype there are no existing plans for a second Casino at this stage. We will continue to watch this matter closely and be very strident where necessary in our objections as it would cause the virtual destruction of our and other not for profit social clubs.



## PALM LOUNGE TV SOUND SYSTEM

We are aware of recent feedback regarding the lack of meaningful sound from our great giant screen in the Palm Lounge. This is an ongoing electronics problem which has not been shelved but it is one which may require an expensive upgrade of the electronic system to drive the speakers necessary to give the necessary sound. Presently we are unable to isolate the speakers which would give good sound from the system operating throughout the Club. In practice this means that if we had good sound in the Palm Lounge for a football game then that loud sound would also operate in the gaming area and restaurant. It is a work in progress.

*we love to hear feedback*

Feedback and Suggestions welcome via our forms located at reception.



*Authorised: Lawrie Pollard, Secretary  
For and on behalf of the Board of Directors, Southport RSL Memorial Club Inc.*